

Guidance on How to Register for the Swim Team on-line

- **First, go to the Rose Bowl Swim Team website.** You may type this in or go to www.rosebowlaquatics.org and click on the "Swim Team" link on the left banner. You should probably add this swim team to your "Favorites" and check it regularly since we use it to provide updates.

<http://www.rosebowlaquatics.org/SwimTeam/Swim.htm>

- **Now, click on the blue "Team Registration" icon in the top right of the page.**

- **After I click on the "Registration" link, am I a "New User" or "Returning User"?**

Everyone must click "New User" the first time you register on-line. After that, you will be a "Returning User" whenever you sign in with the email and password you set up at the end of the registration process.

- **Click on the practice group you are entering.**

You will be filling out a series of pages asking for information on the swimmer, family, address, etc. Just fill in the asked for information and click "continue."

- **What does it mean if a question is asterisked (*)?**

Any field that has an asterisk before it is required! This means you must enter the information, or you will not be able to move on to the next page.

- **Under "Swimmer Information" it asks for an email address and cell phone. What if my swimmer doesn't have an email address or cell phone?**

The Email field in this section is required. For younger swimmers, or those swimmers without email addresses, please enter a parent's email in this field. The cell phone field is optional, so you may leave it blank.

- **Have you already paid for, and registered, for 2010 USA Swimming membership?**

Most new swimmers should enter "No." If you are transferring from another team, and/or are already registered with Southern California Swimming, click "Yes."

- **Are you a member of another FINA federation?**

All swimmers should enter "No."

- **Do I need to provide Disability or Ethnicity information?**

No, this information is optional.

- **What is the "Year Last Registered?"**

You can skip this and the next 3 questions.

- **What's needed under "Medical Information"?**

Doctor information is optional, but you need to put in an emergency contact name and phone (use parent's info).

- ***Where can I get information on the fees being charged for registration?***

Please refer to the 2009-10 Swim Team Fees & Payment Policies document (revised 2/19/2010) for this information. It is in the Booster Club link on the website.

- ***What is the Online Account Signup?***

This is where you will create your own account and password, that you will use whenever you sign in to enter meets or check your account status. Enter any email address and select a password.

- ***Do I need a different "account" for each swimmer, or just one for my family?"***

The Booster Club account you set up is for your family. You will be able to access information on all swimmers in the family under the same family account.

- ***What is the Account Email? Does it need to be the same as the one I used to set up my Online Account?***

The first email address under the Account Email field should be the primary one that you want the Booster Club and team to use to contact you. The secondary address in this field will also be on all communication lists. This email does NOT need to be the same as the one you used for your online account.

- ***How can I pay for the Booster charges of registration?***

The only option to complete the registration is to "pay in full." No partial payments are allowed. You may pay on-line with a credit card or by ECheck. If you click "Credit Card", you will be asked to provide the card number and expiration date. If you click "ECheck", you will be asked to provide the routing number and checking account number of your check, and the fees will automatically be withdrawn from that bank account. If you cannot pay with either of these methods, please contact Lori Gorvetzian (818-952-6732) or kenandlorig@earthlink.net.

- ***Do I need to "accept" the Thriva waiver?***

Yes, in order to complete the registration, you need to accept the terms of the Thriva waiver.

- ***After I pay, will I get a receipt or confirmation?***

You can print out the Confirmation of Registration and Registration Summary at the end of your registration process. It will also have a registration order confirmation number on it. Within a few minutes you will also receive an email confirming that you have set up your on-line account. Please print this out and bring it to your first day of practice with the team.

******If you have any trouble with the on-line registration process, please call Maureen Lennon (818-802-1004) or stop by the coaches' office to seek her help.**